Ahmad Al Hawari

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101 Ballarat Rd, Footscray, VIC 3011

SUMMARY

Adaptable and motivated professional with experience in retail customer service, excelling in communication, problem-solving, and customer satisfaction. Currently pursuing a Bachelor's degree in Data Science at RMIT University, developing strong analytical and technical skills. A quick learner with a proactive attitude, able to work in fast-paced environments and collaborate effectively with diverse teams. Seeking opportunities to apply both interpersonal and analytical skills in a dynamic work setting.

KEY COMPETENCIES

Customer Service	Teamwork & Collaboration	Time Management & Multitasking
Communication	Adaptability & Quick Learning	Technical Skills
Data Analysis & Problem-Solving	Attention To Detail	Work Ethic & Reliability

PROFESSIONAL EXPERIENCE

EzyMart Convenience Stores | Melbourne, Victoria   **Jul 2024 - Jan 2025**
Store Attendant

As a Store Attendant at Ezymart, I greeted customers with a positive and helpful attitude, assisting them with product queries to enhance their shopping experience. I operated the POS system to handle transactions, process payments, and provide receipts. I took responsibility for keeping the store clean and organized by regularly tidying up shelves and aisles. I also ensured the store was well-stocked by restocking items and monitoring inventory, reporting any low stock or damaged goods. I supported sales and promotions by informing customers of special offers and encouraging them to take advantage of deals.

Spudshed | Alkimos, Western Australia   **Dec 2023 - May 2024**
Retail Assistant

As a Retail Assistant at Spudshed, I provided exceptional customer service by assisting customers with product selection and inquiries while maintaining a friendly and welcoming store environment. I was responsible for stocking shelves with fresh produce and other products, ensuring everything was properly labeled and organized. Additionally, I operated the cash register, handling transactions and refunds accurately. I contributed to store promotions and maintained cleanliness, ensuring a safe shopping experience for customers. I also supported inventory management by monitoring stock levels and assisting in stocktakes, working closely with the team to meet sales goals and keep the store running efficiently.

EDUCATION & CERTIFICATIONS

Bachelor of Data Science
Majors: Enterprise Systems Development
2024 - Present | RMIT University

Forklift Truck Operating License (LF HRWL)
2025 | WorkSafe WA

Data Visualisation in Power BI
2024 | Coursera

REFERENCES

Available Upon Request

LANGUAGES

English
Native

Arabic
Proficient